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| **Object** | **Content** |
| **Course Title** | Homeless Management Information Systems 101: Module 1 |
| **Language Code** | en-US |
| **Palette Id** | hud |
| **Use System Fonts** | false |
| **First Page** | 001 |
| **Completion Page** | 016 |
| **Contents Page** | 001 |
| **Module Title** | Homeless Management Information Systems 101: Module 1 |
| **Abbreviated Module Title** | HMIS 101 Module 1 |
| **Notes** | These will not be included in course output |

# Course Title (for Word Outline Purposes Only)

|  |  |
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| **Object** | **Content** |
| **Unit Title** | History and Fundamentals of HMIS |
| **Abbreviated Title** | History and Fundamentals of HMIS |
| **Notes** | These will not be included in course output |

# Unit Title (for Word Outline Purposes Only)

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| **Object** | **Content** |
| **Layout** |  |
| **Template** | A1-HUD |
| **Menu Title** | Welcome to: HMIS 101 |
| **Background Image** | ${CONTENT\_ROOT}/images/collage8.jpg |
| **Part** | Part 1: |
| **Title** | HMIS 101 |
| **Subtitle** | Overview of the History and Fundamentals of Homeless Management Information Systems (HMIS) |
| **Notes** | These will not be included in course output |

## Welcome to: HMIS 101

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| **Layout** |  |
| **Template** | B2-HUD |
| **Menu Title** | Welcome to HMIS 101 |
| **Header** | Welcome to: |
| **Image** | ${CONTENT\_ROOT}/images/collage8.jpg |
| **Bullets** | |  |  | | --- | --- | | Homeless Management Information Systems (HMIS) 101. | 0:03 | | The purpose of this online module is to provide HMIS System Administrators, end users, Continuum of Care ( CoC ) representatives, consumers, and federal, state, and local partners a basic understanding of: | 0:04 | | * History and Governance of HMIS | 0:17 | | * HMIS Data and Technical Standards | 0:20 | | * Data Quality Concepts | 0:23 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide2.mp3 |
| **Audio Title** | Welcome to HMIS 101 |
| **Audio CC** | Welcome to Homeless Management Information Systems 101. The purpose of this online module is to provide HMIS System Administrators, end users, CoC representatives, consumers, and federal, state, and local partners a basic understanding of:   * History and Governance of HMIS * HMIS Data and Technical Standards * Data Quality Concepts |
| **Notes** | These will not be included in course output |

## Welcome to HMIS 101

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| **Layout** |  |
| **Template** | B3-HUD |
| **Menu Title** | What is HMIS? |
| **Header** | What is HMIS? |
| **Bullets** | |  |  | | --- | --- | | A locally administered , electronic data collection system that stores longitudinal information about people who access the homeless service system. | 0:04 | | HMIS is the Department of Housing and Urban Development's (HUD's) response to a congressional directive to capture better data on homelessness. | 0:14 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide3.mp3 |
| **Audio Title** | What is HMIS? |
| **Audio CC** | A Homeless Management Information System (HMIS) is a locally administered, electronic data collection system that stores longitudinal information about people who access the homeless service system. HMIS is HUD's response to a congressional directive to capture better data on homelessness. |
| **Notes** | These will not be included in course output |

## What is HMIS?

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| **Layout** |  |
| **Template** | B5-HUD |
| **Menu Title** | Why is HMIS important? |
| **Header** | Why is HMIS important? |
| **Bullets** | |  |  | | --- | --- | | In recent years, homeless management information systems, or HMIS, have become an important priority for HUD, as well as other Federal departments, and for communities around the country. | 0:04 | | With the HEARTH Act, HUD made HMIS participation mandatory for all programs using Emergency Solutions Grant (ESG) or Continuum of Care (CoC) funding to help prevent or address homelessness. | 0:14 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide4.mp3 |
| **Audio Title** | Why is HMIS important? |
| **Audio CC** | In recent years, homeless management information systems, or HMIS, have become an important priority for HUD, as well as other Federal departments and for communities around the country. Regulations implementing the HEARTH Act released in July 2012, made HMIS participation mandatory for all programs using Emergency Solutions Grant funding (also known as "ESG) and/or Continuum of Care funding (also known as “ CoC "). As we will discuss later on, HUD defined a special exception for programs operated by victim service providers or legal assistance providers, who must use a comparable database. Let's begin by exploring why HMIS is important. |
| **Notes** | These will not be included in course output |

## Page Title

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| **Layout** |  |
| **Template** | M1 |
| **Menu Title** | Video: Why is HMIS important? |
| **Media Path** | ${MEDIA\_ROOT}/${CONTENT\_ROOT}/video/hmis\_slide5.f4v |
| **Media Poster Path** | ${CONTENT\_ROOT}/images/vidposter-slide6.jpg |
| **Media Title** | Why is HMIS important? |
| **Media Description** | Julie Eberbach, Project Director, Iowa Institute for Community Alliances, HMIS lead agency for statewide HMIS implementation |
| **Media CC Title** | Welcome to HMIS 101 |
| **Captions** | |  |  | | --- | --- | | We brought on a provider that was a local meal program. We wanted to test the viability of HMIS in a meal delivery setting. | 0:01 | | The meal provider agreed to do it just as a courtesy to us. She said she knew everybody she was serving, she knew where they were coming from. | 0:04 | | But I'll let you do this as a pilot. When we delivered the data to her she was shocked. It was many more people than she thought she was serving from very | 0:08 | | different locations than she anticipated. She took the data immediately to her board of directors and local funders... | 0:12 | | It gave them a very different picture and they saw her services in a very different way. | 0:16 | |
| **Notes** | These will not be included in course output |

## Page Title

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| **Layout** |  |
| **Template** | B4-HUD-Long |
| **Menu Title** | Why is HMIS important? |
| **Header** | Local communities need reliable data for community planning and to serve their clients effectively. |
| **Image** | ${CONTENT\_ROOT}/images/collage12.jpg |
| **Bullets** | |  |  | | --- | --- | | Reliable data at the local level for community planning is a priority for HUD. | 0:15 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide6.mp3 |
| **Audio Title** | HMIS is important because... |
| **Audio CC** | HMIS is important because local communities need good reliable data for community planning and to ensure that the appropriate services can be delivered to clients who are experiencing or who are at risk of homelessness. Reliable data at the local level for community planning is a priority for HUD. |
| **Notes** | These will not be included in course output |

## Why is HMIS important?

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| **Layout** |  |
| **Template** | B7-HUD |
| **Menu Title** | Enter the title for the page as it should appear in the menu |
| **Bullets** | |  |  | | --- | --- | | Congress directed HUD to: | 0:17 | | * Develop unduplicated counts of clients served at the local level | 0:26 | | * Analyze patterns of use of people entering and exiting homeless assistance system | 0:29 | | * Evaluate the effectiveness of these systems | 0:32 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/swf/SquareParticleMovieClip.swf |  | 0:05 | |
| **Image Sequence 2** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/timeline1.1.png |  | 0:01 | | ${CONTENT\_ROOT}/images/HUD-Congress.png |  | 0:05 | |
| **Interactive Timeline** | |  |  | | --- | --- | | **Dates** | **Spacing** | | 1996-2003 | 100 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide10.mp3 |
| **Audio Title** | HMIS Timeline: 2009–Present |
| **Audio CC** | At the beginning of his first term in 2009, President Barack Obama signed the HEARTH Act making HMIS participation a statutory requirement. It applies to all homelessness-related programs receiving Emergency Solutions Grant funding (also known as "ESG) and/or Continuum of Care funding (also known as “ CoC "), with certain exceptions established for victim services and legal assistance providers. The ESG Interim Rule and CoC Interim Rule implemented the HEARTH Act's HMIS requirement in 2012. The HEARTH Act also established a statutory requirement that CoCs use their HMIS to measure the success of the homeless housing and services in their geographic region. For example, CoCs will be required to calculate system-wide performance measurements including, the average duration of homelessness, rate of return to homelessness by persons placed into housing, and new incidences of homelessness. |
| **Notes** | These will not be included in course output |

## Page Title

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| **Layout** |  |
| **Template** | B6-TB-HUD |
| **Menu Title** | HMIS 2001–2006 |
| **Bullets** | |  |  | | --- | --- | | In response to Congress’ directive, HUD convened communities, technology experts, and service providers | 0:03 | | 2004:  HMIS Data Standards first published | 0:08 | | Point in Time Count:  Conducting unduplicated one-night counts of people who are homeless | 0:14 | | HUD requires all McKinney/Vento providers to support the implementation of and to participate in HMIS | 0:20 | | NOFA:  Notice of Funding Availability | 0:29 | | To assist with the effort, HUD implemented a national technical assistance component | 0:35 | | Between 2001–2006 communities began to implement HMIS | 0:41 | | Each year, HUD increased the scoring in the NOFA process for HMIS implementation progress | 0:50 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/timeline2.1.png |  | 0:01 | | ${CONTENT\_ROOT}/images/timeline2.2.png |  | 0:12 | | ${CONTENT\_ROOT}/images/timeline2.3.png |  | 0:22 | | ${CONTENT\_ROOT}/images/timeline2.4.png |  | 0:31 | | ${CONTENT\_ROOT}/images/timeline2.6.png |  | 0:45 | |
| **Image Sequence 2** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/swf/NumberParticleMovieClip.swf |  | 0:31 | | ${CONTENT\_ROOT}/images/timeline2.5.png |  | 0:43 | |
| **Image Sequence 3** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/timeline2.7.png |  | 0:47 | |
| **Interactive Timeline** | |  |  | | --- | --- | | **Dates** | **Spacing** | | 2001-2007 | 100 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide11.mp3 |
| **Audio Title** | HMIS Timeline: 2001 to 2006 |
| **Audio CC** | HUD responded to Congress' directive by convening communities, technology experts, and service providers in a process to inform the development of the HMIS Data and Technical Standards and to standardize methods for conducting one night counts of people who are homeless (Point in Time). HUD requires all McKinney-Vento funded providers to support the implementation of and participate in HMIS and made HMIS an eligible use of Support Housing Program (SHP) funds through the Continuum of Care Notice of Funding Application (or NOFA) process. To support this effort, HUD also implemented a National Technical Assistance component to assist communities with implementation. Between 2001 and 2006, Communities begin to implement HMIS and collect data to support program evaluation, community planning, and funding requests and grant writing. Each year, HUD increased the scoring in the NOFA process for HMIS implementation progress. |
| **Notes** |  |

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| **Layout** |  |
| **Template** | B6-HUD |
| **Menu Title** | HMIS 2007–2009 |
| **Bullets** | |  |  | | --- | --- | | HUD developed and published the first Annual Homeless Assessment Report (AHAR) in 2007. | 0:03 | | AHAR:  Based on Universal Data Elements and information from the Housing Inventory Chart | 0:11 | | HDX:  Homeless Data Exchange | 0:20 | | Full HMIS participation by all CoCs, future funding will be tied to participation in HMIS & AHAR | 0:38 | | 2008 CoC NOFA  HUD increased the scoring component for HMIS implementation and use to 24 out of 100 possible points | 0:48 | | EBP:  Evidence-Based Practices | 1:01 | | Communities are now voluntarily providing data for the AHAR report and are implementing advanced uses of technology | 1:09 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/swf/SquareParticleMovieClip.swf |  | 0:25 | | ${CONTENT\_ROOT}/images/blank.png |  | 0:38 | |
| **Image Sequence 2** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/timeline3.1.png |  | 0:01 | | ${CONTENT\_ROOT}/images/HUD-Congress.png |  | 0:25 | | ${CONTENT\_ROOT}/images/blank.png |  | 0:38 | | ${CONTENT\_ROOT}/images/timeline3.2.png |  | 0:40 | | ${CONTENT\_ROOT}/images/timeline3.3.png |  | 0:64 | | ${CONTENT\_ROOT}/images/timeline3.4.png |  | 0:69 | |
| **Interactive Timeline** | |  |  | | --- | --- | | **Dates** | **Spacing** | | 2006-2010 | 500 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide12.mp3 |
| **Audio Title** | HMIS Timeline: 2007–2009 |
| **Audio CC** | HUD developed and published the first Annual Homeless Assessment Report (AHAR) in 2007. The AHAR is a report based on the Universal Data Elements in the HMIS Standards and information from the Housing Inventory Chart that provides aggregate data from communities to HUD via a web-based system called the Homeless Data Exchange, or HDX. This report, along with data from Continuum of Care NOFA applications, provides data for HUD and Congress to make programmatic and funding decisions for homeless programs. Congress continues to update 2007 directive stating that HUD must ensure full HMIS participation by all Continuums of Care and that future CoC funding will be tied to participation in HMIS and the Annual Homeless Assessment Report. In the 2008 CoC NOFA, HUD increased the scoring component for HMIS implementation and use to 24 out of 100 possible points, which effectively signaled the importance of a fully functional HMIS and the shift towards evidenced based practices. Communities are now voluntarily providing data for the AHAR report and are implementing advanced uses of technology such as data warehousing, handheld devices, and Geographic Information Systems as well as analytical processes such as self-sufficiency, impacts of program models on client outcomes, effectiveness of 10 year plans to end homelessness, and advocacy. |
| **Notes** |  |

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| **Layout** |  |
| **Template** | B7-HUD |
| **Menu Title** | HMIS 2009–Present |
| **Bullets** | |  |  | | --- | --- | | HEARTH Act requires: | 0:13 | | * HMIS participation by all ESG- and CoC -funded programs (with exception for victim services providers and legal assistance providers) | 0:15 | | * Use of HMIS to calculate system performance metrics | 0:41 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/timeline4.1.png |  | 0:01 | | ${CONTENT\_ROOT}/images/timeline4.2.png |  | 0:31 | |
| **Interactive Timeline** | |  |  | | --- | --- | | **Dates** | **Spacing** | | 2009-2013 | 500 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide13.mp3 |
| **Audio Title** | HMIS Timeline: 2009–Present |
| **Audio CC** | At the beginning of his first term in 2009, President Barack Obama signed the HEARTH Act making HMIS participation a statutory requirement. It applies to all homelessness-related programs receiving Emergency Solutions Grant funding (also known as "ESG) and/or Continuum of Care funding (also known as “ CoC "), with certain exceptions established for victim services and legal assistance providers. The ESG Interim Rule and CoC Interim Rule implemented the HEARTH Act's HMIS requirement in 2012. The HEARTH Act also established a statutory requirement that CoCs use their HMIS to measure the success of the homeless housing and services in their geographic region. For example, CoCs will be required to calculate system-wide performance measurements including, the average duration of homelessness, rate of return to homelessness by persons placed into housing, and new incidences of homelessness. |
| **Notes** | These will not be included in course output |

## Page Title

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| **Object** | **Content** |
| **Layout** |  |
| **Template** | A3-HUD |
| **Menu Title** | Why is HMIS Important? |
| **Header** | Why is HMIS Important? |
| **Subtitle** | * Data on homelessness informs key policy decisions and is critical for HUD reporting. * Every CoC is required to implement an HMIS and is scored on this obligation as part of the annual CoC Competition. * Local HMIS data can be used to inform local planning and drive the local decision making process. * HMIS can support individual case planning and service coordination among providers. |
| **Notes** | These will not be included in course output |

## Page Title

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| **Layout** |  |
| **Template** | S2-HUD |
| **Menu Title** | The Benefits of HMIS |
| **Header** | What are the benefits of HMIS? |
| **Bullets** | |  |  | | --- | --- | | From the beginning, HUD saw the use of a managed data collection and reporting system as a critical component to support community planning. | 0:05 | | * Managed data collection * Standardization * Responses to questions | 0:12 | |  | 0:28 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/benefits/1.1.jpg |  | 0:01 | | ${CONTENT\_ROOT}/images/benefits/1.2.png |  | 0:28 | |
| **Image Sequence 2** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/benefits/1.3.png |  | 0:30 | |
| **Image Sequence 3** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/benefits/1.4.png |  | 0:34 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide16.mp3 |
| **Audio Title** | The Benefits of HMIS |
| **Audio CC** | So why did HUD think an HMIS would be so beneficial for communities? From the beginning, HUD saw the use of a managed data collection and reporting system as a critical component to support community planning. Through managed data collection, standardization of data to be collected, and the responses to the questions being asked, the HMIS greatly enhanced the quality of information that communities had available for planning and performance measurement. Across the board, HMIS produced benefits for Service Providers, the Homeless Service System as a whole, and more importantly men, women and children at-risk of or experiencing homelessness. |
| **Notes** |  |

## Page Title

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| **Layout** |  |
| **Template** | S2-HUD |
| **Menu Title** | Benefits: People Experiencing Homelessness |
| **Header** | Benefits: People Experiencing Homelessness |
| **Bullets** | |  |  | | --- | --- | | Research has shown that integrated case management increases the likelihood of positive outcomes for clients. | 0:03 | | Clients report less duplicative effort for services.  Decreased need to re-tell stories brought more dignity and respect accessing services. | 0:20 | | * A decrease in duplicative intakes and assessments * Streamlined referrals * Coordinated case management * Eligibility for benefits | 0:34 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/benefits/2.1.jpg |  | 0:01 | | ${CONTENT\_ROOT}/images/benefits/2.2.jpg |  | 0:20 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide18.mp3 |
| **Audio Title** | Benefits for People Experiencing Homelessness |
| **Audio CC** | Research has shown that integrated case management increases the likelihood of positive outcomes for clients. Communities utilize HMIS to coordinate case management and streamline referrals – decreasing the number of duplicative intakes and assessments and enhancing the consistency of service providers' understanding of client situations. Clients who have been involved with HMIS report less duplicative effort for services and indicate that the decreased need to re-tell their stories brought more dignity and respect to the process of having to access services while in crisis. Some communities have enhanced HMIS and incorporated benefit eligibility screening, greatly improving access to services within the community. |
| **Notes** |  |

## Page Title

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| **Layout** |  |
| **Template** | S2-HUD |
| **Menu Title** | Benefits: Agency Directors and Program Managers |
| **Header** | Benefits: Agency Directors and Program Managers |
| **Bullets** | |  |  | | --- | --- | | Agency Directors and Program Managers also like the advantage of having a good data collection and reporting system.  They are better able to coordinate and integrate services. | 0:03 | | It makes preparing reporting easier and more accurate.  Brings efficiency to day-to-day workflow | 0:10 | | * Measuring client outcomes * Coordinating services internally among agency programs and externally with other providers * Preparing financial and programmatic reports for funders, boards and other stakeholders * Analyzing performance of programs | 0:22 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/benefits/3.1.jpg |  | 0:01 | | ${CONTENT\_ROOT}/images/benefits/3.2.jpg |  | 0:10 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide20.mp3 |
| **Audio Title** | Benefits: Agency Directors and Program Managers |
| **Audio CC** | Agency Directors and Program Managers also like the advantage of having a good data collection and reporting system. They are better able to coordinate and integrate services. It makes preparing reporting for funders, boards, and policymakers much easier and more accurate and brings efficiency to day-to-day workflow, such as decreasing the amount of duplicative data entry. And the HMIS's ability to measure performance across programs provides them with ability to see if programs are working effectively and achieving the goal of providing positive outcomes for clients. |
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## Page Title

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| **Layout** |  |
| **Template** | S2-HUD |
| **Menu Title** | Benefits: Public Policy Makers and Advocates |
| **Header** | Benefits: Public Policy Makers and Advocates |
| **Bullets** | |  |  | | --- | --- | | Policy makers and advocates also see a benefit from HMIS.  The ability of the system to provide accurate counts of the people accessing homeless services provides critical information on service gaps and policy needs. | 0:03 | | * Understanding the extent and nature of homelessness * Calculating unduplicated counts of clients served * Identifying systems design and policy decisions * Measuring the performance of the community system to prevent and end homelessness | 0:13 | |
| **Image Sequence 1** | |  |  |  | | --- | --- | --- | | **Image Source** | **Time Cue** | **Audio Cue** | | ${CONTENT\_ROOT}/images/benefits/4.1.jpg |  | 0:01 | |
| **Audio File** | ${CONTENT\_ROOT}/audio/hmis\_slide21.mp3 |
| **Audio Title** | Benefits for Public Policy Makers and Advocates |
| **Audio CC** | Policy makers and advocates also see a benefit from HMIS. The ability of the system to provide accurate counts of the people accessing homeless services provides critical information on service gaps and policy needs. It helps policy makers understand the extent and characteristics of people experiencing homelessness in their area, which in turn informs systems design and policy decisions and financial allocations. |
| **Notes** |  |

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| **Layout** |  |
| **Template** | M2 |
| **Menu Title** | HMIS Video Playlist |
| **Media Playlist** | |  |  | | --- | --- | | **Playlist Item** | | | **Media Path** | ${MEDIA\_ROOT}/${CONTENT\_ROOT}/video/hmis\_slide7.f4v | | **Media Poster Path** | ${CONTENT\_ROOT}/images/vidposter-slide8.jpg | | **Media Thumbnail** | ${CONTENT\_ROOT}/images/vidposter-slide8.jpg | | **Media Menu Title** | HMIS is Now a Driving Force | | **Media Display Title** | HMIS is Now a Driving Force in the Community | | **Media Description** | Ken Davidson, Systems Analyst with @WorkSolutions, Agency responsible for managing HMIS for greater Indianapolis County | | **Media CC Title** | HMIS is Now a Driving Force in the Community | | **Media Captions** | |  |  | | --- | --- | | HMIS is now the driving force in the community. All of our providers are collecting the required HMIS data but we are finding that non HUD funded providers are | 0:01 | | wanting to join into the network because they see value in the collaborative sharing of client information. A lot of the organizations in the community are abandoning their legacy systems and using HMIS to meet all of their case management needs | 0:04 | | both HUD funded and not HUD funded. We have one provider in Indianapolis that came on very slowly. They were very hesitant to join HMIS. They would just track the | 0:08 | | basic required information and not do anything above and beyond for more intensive case management. Over the past several years they have become more involved in the system. They have gone completely paperless. Their entire organization now is | 0:12 | | reliant on the data. They manage staff performance, they manage overall grant performance. They do everything from centralized check in to intensive case management without any paper files anymore. | 0:16 | |  |  |  | | --- | --- | | **Playlist Item** | | | **Media Path** | ${MEDIA\_ROOT}/${CONTENT\_ROOT}/video/hmis\_slide19.f4v | | **Media Poster Path** | ${CONTENT\_ROOT}/images/vidposter-slide6.jpg | | **Media Thumbnail** | ${CONTENT\_ROOT}/images/vidposter-slide6.jpg | | **Media Menu Title** | How does HMIS help | | **Media Display Title** | How does HMIS help? | | **Media Description** | Julie Eberbach, Project Director, Iowa Institute for Community Alliances, HMIS lead agency for statewide HMIS implementation | | **Media CC Title** | How does HMIS help people experiencing or at risk of homelessness? | | **Media Captions** | |  |  | | --- | --- | | I knew of a personal example in a community in Iowa, where a young woman entered a shelter and had a really | 0:01 | | severe medical condition. Because she had a shared record with healthcare for the homeless provider | 0:04 | | through HMIS, they were able to deliver her medicines within 30-45 minutes. That’s a real social benefit | 0:08 | | that goes way beyond the fact that when she came in and did her intake and assessment they had the data that | 0:12 | | helped build her record that contributes to the larger pool of data that informs social policy. | 0:16 | |  |  |  | | --- | --- | | **Playlist Item** | | | **Media Path** | ${MEDIA\_ROOT}/${CONTENT\_ROOT}/video/hmis\_slide22.f4v | | **Media Poster Path** | ${CONTENT\_ROOT}/images/vidposter-slide51.jpg | | **Media Thumbnail** | ${CONTENT\_ROOT}/images/vidposter-slide51.jpg | | **Media Menu Title** | How is HMIS used for heavy service utilizers | | **Media Display Title** | How is HMIS used for heavy service utilizers in your community? | | **Media Description** | Carol Walter, Executive Director of the Connecticut Coalition to End Homelessness | | **Media CC Title** | How is HMIS used for heavy service utilizers in your community? | | **Media Captions** | |  |  | | --- | --- | | HMIS is a tool to target high service users for housing. We have been doing that by performing data matches with mainstream organizations. In the state of Connecticut we have done | 0:01 | | several data matches with the Department of Corrections. We have been able to identify heavy users of both shelter and incarceration and target them for housing services. That has been a miraculous use of the system. | 0:10 | | |
| **Notes** | These will not be included in course output |

## Page Title